



## **Lesson/Tour/Team building Booking Procedures and Important Notes:**

Please kindly noted:

1. Requirement: can swim 50m without swimming aid
2. The fee already includes the instruction & the gear
3. Kid(s) age in between 5 to 14 year-old
4. Please arrive at least 15 minutes prior the activity, the start time may change subject to weather conditions.
5. Prepayment shall be requested in order to confirm the lesson/ tour/ activity
6. Trainee need to bring along your protection shore and wear, and something you might consider to bring along: sun protection wear, sun cream, mosquito repellents, shower amenities.
7. Cash deposit is required before the lesson for the equipment use during the lesson.
8. LCS is not provided and include insurance
9. In case of dispute, Long Coast Seasports (LCS) reserves the rights for its final decision.

### **Change Date Policy**

If the Trainee would like to change the date of activity, notice in writing is needed before 7 working days.

Postpone the date of use, the revised date should be made

\*within 6 months from the original date, pre-book shall be requested, overdue appointment without abandonment. Failure of pre-book will result in the cancellation of the application, no refund can be made.

\*Should the revised date fall on a difference, guests are responsible to the balance.

### **Bad Weather Policy:**

Tropical Cyclone Warning Signals No. 1 /3 or Yellow/Red Rainstorm Warning	Normal Operation
Tropical Cyclone Warning Signal No. 8 or Black Rainstorm Warnings or Thunderstorm Warning Signal	<ul style="list-style-type: none"> <li>● Postponing the date of the activity can be made without additional charge</li> <li>● Alternatively if guests would like to cancel their bookings, 30% administration fee will be applied</li> </ul>

All other situations are subject to the on-day condition and LCS' final decision.

The class schedule will be subject to change depend on the weather conditions. LCS will inform you at least one day or before.

### **Remarks:**

Should the guest wish to postpone the date of use, the revised date should be made

\*within 6 months from the original date, pre-book shall be requested, failure of pre-book will result in the cancellation of the application, no refund can be made.

\*Should the revised date fall on a difference, guests are responsible to the balance.



## **LCS Cancellation Policy:**

Cancellations more than 45 days before activity date no charge

Cancellations more than 30 days before activity date will be subject to a 10% admin fee;

Cancellations more than 14 days before activity date will be subject to a 30% admin fee;

Cancellations more than 5 days before activity date will be subject to a 50% admin fee;

Cancellations less than 5 days before activity date: no refund

## **Terms & Conditions**

All members, customers, and their accompanying guests (herein referred as "Users") of Long Coast Seasports Limited (herein referred as "LCS") who utilize or access any LCS facilities, properties, sports, equipment's, tools or services are kindly reminded to read through and agree on all terms & conditions outlined in the following:

1. Users who participate in all watersports activities understand that those activities involve certain risks and require a certain level of physical abilities and knowledge, and that they can swim for a distance of at least 200m alone without requiring any floating assistance. For safety reasons, users are advised to wear lifejackets and bring with their mobile phones when they're in the water.
2. Users understand the potential dangers of all watersports and beach activities, and are fully accountable for their own safety.
3. Users understand that they must take care to prevent any accidents or damages caused by the use of LCS facilities, properties, sports equipments, or tools, etc. To ensure safe and proper use or operation of LCS facilities, properties, spots, equipment's or tools, Users understand that they must obey all guidelines and instructions provided by LCS staff at all time.
4. Users agree to release LCS and its staff from any liabilities or responsibilities related to any death or injuries to themselves or any third parties, caused by the use of LCS' facilities, properties, sports equipments, tools or services under any circumstances.
5. Users are reminded to take good care of their properties, valuables and private-stored equipment, and agree to release LCS and its staff from any liabilities or responsibilities related to lost/damage of properties, valuables or private-stored equipment while at or in the vicinity of LCS' premises or facilities under any circumstances.
6. Users who damage, lose or destroy any LCS facilities, properties, sports equipments or tools, or any third parties at or in the vicinity of LCS' premises or facilities, whether through negligence or otherwise, understand that they are fully responsible for their liabilities, and shall repair or replace such loss, damage or destruction at his/her own cost.
7. The above terms & conditions govern the usage conditions of all LCS facilities, properties, sports equipments, tools or services, which include but not limited to: LCS sport equipments & tools AND LCS facilities, properties and services