

## **Booking Procedures and Important Notes:**

### **LCS Activity Voucher:**

Long Coast Seasports is an activity centre and we provide rental of all sorts of seasports equipment for our guests. Our rooms/tents are available for guest use on a free-of-charge basis on the purchase of our room/deluxe camp /camp vouchers, which each voucher will entitle up the holder(s) to enjoy the use of most of our seasports equipment up to the voucher value, plus 1-night free accommodation.

### **Use/Capacity of our tents and rooms:**

Use of guest room (under to purchase activity voucher)	Our rooms are double occupancy **Extra person staying in-tent needs to purchase our supplementary voucher to enjoy the same benefit
Use of safari tent (under to purchase Deluxe Camp Voucher)	Small size – for 4 persons (maximum for 5 persons on one tent), Large size – for 6 persons (maximum for 10 persons for one tent) **Extra person staying in-tent needs to purchase our supplementary voucher to enjoy the same benefit

### **Damage & Cleaning Deposit :**

The Clients are liable for damages to the Centre caused by an act or an omission of Clients, the Clients' attending guests, staff, agents, contractors or invitees. These include, but not limited to missing or damaged furniture, fixture, watersport gears, camping facilities, equipment, decorations, lawn, plants, trees, or fencing. These also include any replacement, removal and/ or custodial cleaning fees as well as any cost for repairs and materials.

The Clients have to deposit a Damage & Cleaning Deposit to the Centre upon taking possession of the party venue or checking-in in an amount as below stipulated in **CASH** to cover up any of the costs that may be raised as herein mentioned. The amount will be refunded to the Clients after any deduction deemed necessary by the Centre at the checking-out time of the Clients.

### **Damage & Cleaning Deposit requested in CASH :**

Guest room	HK\$300 per room
Safari tent	HK\$500 per tent
Party venue	HK\$500 (for group 30 people or below party) or 30% party venue cost of 30 above group party.

### **Restricted Items :**

The following items are not permitted in the Centre : candles (unless served in a seepage-proofed container), incense, fireworks (except bonfire at pre-assigned fire pit), openflame, and weapons.



## Pet Stay

We can flexible on the pet arrangements, as long as they are well-behaved, quiet and can be properly leashed and muzzled at times, as we have to consider our other guests as well.

I. Dogs can also sleep together in the room on the floor (kindly be understood that dogs are not allowed on the beds and/or furniture).

II. Dogs are not allowed in the Safari Tents or our regular camping tents. So if you are bringing with your dogs, they can sleep outside the tent, and they should be leashed and not dig holes at our grassland.

III. Guests should be responsible to pick up after them, and do not allow them to urinate within our premises.

IV. An additional for pet-staying-charge of HK\$100 per dog per night will be required.

## Terms and condition (Room / Deluxe Camp / Camp Voucher holder(s)) :

- The dates of use have to be specified upon purchase.
- Guests have to initiate the voucher upon checking in at LCS' reception counter; otherwise normal rates will apply for all seasports activities.
- The voucher is valid for the date specified and the following day.
- Once the voucher is purchased, administrative charge will apply for change of dates of use. (please refer to change date and cancellation policy)
- Once the voucher is initiated, it cannot be transferred, deferred, refunded and/or sold to other persons under any circumstances
- During peak seasons, kind of equipment's rental may need to wait, subject to availability
- All extra amount consumed should be settled by cash.
- In case of dispute, Long Coast Seasports (LCS) reserves the rights for its final decision.
- The full value of the voucher can be consumed on all rentals of kayaks, bodyboards & skimboard
- Discount off rental of other non-motorized seasports equipment (ie. Windsurfer, SUP & surfboard)
- **All activity/camp voucher holder(s)** can be offered at \$200 to get One session (3 hours) BBQ facility (It will be included charcoal, BBQ tongs, as well as a tray. Otherwise it will charge HK \$500 of open furnace charge)
- Cooking is **NOT** allowed in room/tent/safari tent. Bring own food charge shall be requested if guests cooking in our open space and the deck area at our campground/main building.
- The use of the open space and the deck area at the campground/main building is on a share use basis, and please note that we may have other campers or BBQ users during the same period. Quiet time starts at 10:00 pm.
- Our Centre has a variety of beverages sold, if guests bring/order drinks to here, LCS will not provide any fridge service, if there are wine, an extra corkage fee will charge at \$40 per bottle.
- Special drink package can be quoted for 100 or more party. Pre-book shall be requested.
- Guests can use our locker & shower facilities during visit to LCS
- The Centre reserves the right to terminate services without reason.
- The Centre reserves the absolute discretion to amend and supplement the above rules at any time without notice.
- 1 night accommodation at LCS for FREE
- If there are power / short circuit problems cause by weather, accidents or human factors at LCS center /camping area, no refund can be made.

## Facilities of our tents and rooms:

Room	Three double rooms and one bunk bedroom with bedding, bathroom, hot shower, furniture, and air-conditioning One special room with bedding, furniture, and air-conditioning ONLY
Safari tent	Deluxe mattresses(with sheet only), wooding floor, lighting, furniture, and air-conditioning

Please kindly note:

- Our rooms are double occupancy, Large safari tents for 6 people stay and small safari tents for 4 people stay.
- Extra person(s) can purchase our supplementary voucher(s). They can then share the benefit among the principle voucher holders and can also stay in-room. We will provide a floor mattress for use, but guests need to bring with their pillows / sleeping bags / quilts if needed.
- There are no TV, fridge, stove and microwave in the rooms and tents
- Beach towel, shampoo, shower gel and other bathroom amenities will not be provided.
- Deluxe camping mattresses (with sheet) will be provided in the Safari tent. Guests can be pre-ordered beddings (pillows and quilt) at HK\$50 per person (onsite booking at HK\$80 per person).
- Guests are advised to bring with their sleeping bags if needed.

## Service Hours for Overnight Lodgers:

	Check-in time	Check-out time
Guest room	5:00 pm	12:00 noon
Safari tent	5:00 pm	12:00 noon

- Our booking services is from 10am- 6pm
- Our reception counter closes at 7:00 pm. Please make prior arrangements for late arrival
- Check-out before 10am has to be confirmed in advance in order to have any of the Damage & Cleaning Deposit refunded.
- All watersport rental will start at 10:00am until sunset. You are welcome guest(s) to come earlier to enjoy the watersports.

## Photography Consent Release

The Centre regularly reproduces photographs of people for teaching, demonstration and publicity purposes in its publications, marketing material and on its web site. On various occasions, the Clients may be photographed at the Centre. The Clients are invited to release their interests in their photographs taken at the Centre, the waterfront of the Centre or at any outing activities arranged by the Centre for the said purpose to LCS. Any refusal of consent is required to be given to the Centre at [info@longcoast.hk](mailto:info@longcoast.hk) in advance of their arrival at the Centre. The Centre will not be liable to the Clients for any interest in the publication or use of those photos if the said consent is not refused.



## Payment and Payment Method

(Activity Voucher/Camp Voucher/Party/Lesson/Tour/Team building)

Full payment shall be requested in order to confirm booking

Cash	Cash payment to LCS reception counter
Direct Bank transfer (HSBC)	Account Holder: LONG COAST SEASPORTS LIMITED Hong Kong Bank (HSBC) Please keep and send a copy of deposit slip for verification via Email/ phone/ whatsapp
Cheque	Payment Crossed cheque payable to " LONG COAST SEASPORTS LIMITED "

### LCS Cancellation Policy: (Activity Voucher/Camp Voucher/Party)

Cancellations/change date more than 45 days before check in date no charge

Cancellations/change date more than 30 days before check in date will be subject to a 10% admin fee;

Cancellations/change date more than 14 days before check in date will be subject to a 30% admin fee;

Cancellations/change date more than 5 days before check in date will be subject to a 50% admin fee;

Cancellations/change date less than 5 days before check in date: no refund

### Bad Weather Policy: (Activity Voucher/Camp Voucher/Party)

Tropical Cyclone Warning Signals No. 1 /3 or Yellow/Red Rainstorm Warning	Normal Operation
Tropical Cyclone Warning Signal No. 8 or Black Rainstorm Warnings	<ul style="list-style-type: none"> <li>● Postponing the date for use of the activity vouchers/ Venue can be made without additional charge</li> <li>● Alternatively if guests would like to cancel their bookings, 30% administration fee will be applied</li> </ul>

All other situations are subject to the on-day condition and LCS' final decision.

#### Remarks:

Should the guest wish to postpone the date of use, the revised date should be made

\*within 6 months from the original date of purchase, pre-book shall be requested, failure of pre-book will result in the cancellation of the application without refund.

\*Should the revised date fall on a different price zone, i.e. peak season to value season, there will be no refund on the price difference. If guests change date from value season to peak season, guests are responsible to the additional charges.