

Booking Procedures and Important Notes:

Activity Voucher:

Our room/tent/caravan are available for guest use on a free-of-charge basis on the purchase of our activity voucher, each voucher will entitle up the holder(s) to enjoy the use of most of our seaports equipment up to the voucher value, plus 1-night free accommodation.

Use/Capacity/ Check-in/out time:

Safari tent (We have three different camp zone. Each zone has different facilities):

- ✧ Zone A: four large safari tents
- ✧ Zone B: two small safari tents and two large safari tents
- ✧ Zone C: three large safari tents
- ✧ Large safari tents for 6 people (max.10ppx) and small safari tents for 4 people (max. 5ppx)

Room (We have five cozy guest rooms and four rooms with provide private bathroom):.

- ✧ Room A– Sea view front double bed(RmA)
- ✧ Room B– Bunk bed room(RmB)
- ✧ Room C– Double bed room(RmC)
- ✧ Room D– Sea view side double bed(RmD)
- ✧ Room S– Sea view bunk bed *no bathroom inside(RmS)
- ✧ Our rooms are double occupancy

Caravan

- ✧ Zone D: four caravan for 4 people

Facilities:

<u>Safari tent:</u>	Deluxe mattress	Air-con	heater	hot shower	Outfly fan
	socket	lighting			
<u>Room:</u>	bathroom	Air-con	bedding	toilet	socket
	hot shower	lighting			
<u>Caravan</u>	outer shelter	outdoor table set	bedding	bathroom	Air-con
	hot shower	lighting	cook set		

Restricted Items :

The following items are not permitted in the Centre : candles (unless served in a seepage-proofed container), incense, fireworks (except bonfire at pre-assigned fire pit), open flame, and weapons.

Service Hours for Overnight Lodgers:

	Check-in time	Check-out time
Guest room	5:00 pm	12:00 noon
Safari tent	5:00 pm	12:00 noon

- Our booking services is from 10am- 6pm
- Our reception counter closes at 6:00 pm. Please make prior arrangements for late arrival
- Check-out before 10am has to be confirmed in advance.
- All watersport rental will start at 10:00am until sunset. You are welcome guest(s) to come earlier to enjoy the watersports.

Damage & Cleaning Deposit :

The Clients are liable for damages to the Centre caused by an act or an omission of Clients, the Clients' attending guests, staff, agents, contractors or invitees. These include, but not limited to missing or damaged furniture, fixture, watersport gears, camping facilities, equipment, decorations, lawn, plants, trees, or fencing. These also include any replacement, removal and/ or custodial cleaning fees as well as any cost for repairs and materials.

The Clients have to deposit a Damage & Cleaning Deposit to the Centre upon taking possession of the party venue or checking-in in an amount as below stipulated in **CASH** to cover up any of the costs that may be raised as herein mentioned. The amount will be refunded to the Clients after any deduction deemed necessary by the Centre at the checking-out time of the Clients.

Damage & Cleaning Deposit requested in CASH :

Guest room	HK\$300 per room
Safari tent/ Caravan	HK\$500 per tent
Party venue	HK\$500 (for group 30 people or below party) or 30% party venue cost of 30 above group party.

Photography Consent Release

The Centre regularly reproduces photographs of people for teaching, demonstration and publicity purposes in its publications, marketing material and on its web site. On various occasions, the Clients may be photographed at the Centre. The Clients are invited to release their interests in their photographs taken at the Centre, the waterfront of the Centre or at any outing activities arranged by the Centre for the said purpose to LCS. Any refusal of consent is required to be given to the Centre at info@longcoast.hk in advance of their arrival at the Centre. The Centre will not be liable to the Clients for any interest in the publication or use of those photos if the said consent is not refused.

Pet Stay

We can flexible on the pet arrangements, as long as they are well-behaved, quiet and can be properly leashed and muzzled at times, as we have to consider our other guests as well.

- I. Dogs can also sleep together in the room on the floor (kindly be understood that dogs are not allowed on the beds and/or furniture).
- II. Dogs are not allowed in the Safari Tents or our regular camping tents. So if you are bringing with your dogs, they can sleep outside the tent, and they should be leashed and not dig holes at our grassland.
- III. Guests should be responsible to pick up after them, and do not allow them to urinate within our premises.
- IV. An additional for pet-staying-charge of HK\$100 per dog per night will be required.

Terms and condition (Room / Safari tent Voucher holder(s)) :

- The voucher is non-refundable
- The dates of use have to be specified upon purchase.
- Guests have to initiate the voucher upon checking in at LCS' reception counter; otherwise normal rates will apply for all seasports activities.
- The voucher is valid for the date specified and the following day.
- Once the voucher is purchased, administrative charge will apply for change of dates of use. (please refer to change date and cancellation policy)
- Once the voucher is initiated, it cannot be transferred, deferred, refunded and/or sold to other persons under any circumstances
- During peak seasons, kind of equipment's rental may need to wait, subject to availability
- All extra amount consumed should be settled by cash.
- The full value of the voucher can be consumed on all rentals of kayaks, bodyboards & skimboard
- Discount off rental of other non-motorized seasports equipment (ie. windsurfer, SUP and surfboard)
- 1 night FREE accommodation which is use for voucher(s) of watersports only, we don't have room(s) or tent(s) rental. Extra person(s) can purchase our supplementary voucher(s) to enjoy the same benefit
- Beach towel, shampoo, shower gel and other bathroom amenities will not be provided.
- Deluxe camping mattresses (with sheet) will be provided in the Safari tent. Guests can be pre-ordered beddings (pillows and quilt) at HK\$50 per person (onsite booking at HK\$80 per person).
- All activity voucher holder(s) can be offered at \$250 to get One session (3 hours) BBQ facility, it will be included 2 pack charcoal, BBQ tongs, as well as a tray. Unauthorized user(s), we will charge HK\$500 of open furnace charge
- If there are power / short circuit problems cause by weather, accidents or human factors at LCS center /camping area, no refund can be made.
- Cooking is NOT allowed in room/ safari tent/ Caravan/ LCS open space and deck area. Unauthorized user(s), we will charge HK\$500
- Voucher holder(s) BBQ and cooking shall be in LCS arranged area, burning or make fire in our camp zone are not permitted.
- Guests can use our locker & shower facilities during visit to LCS
- The use of the open space and the deck area at the campground/main building is on a share use basis, and please note that we may have other campers or BBQ users during the same period. Quiet time starts at 10:00 pm.
- Our Centre has a variety of beverages sold, if guests bring/order drinks to here, LCS will not provide any fridge service.
- If there are power / short circuit problems cause by weather, accidents or human factors at LCS center /camping area, no refund can be made.
- The Centre reserves the absolute discretion to amend and supplement the above rules at any time without notice.
- The Centre reserves the right to terminate services without reason.
- In case of dispute, Long Coast Seasports (LCS) reserves the rights for its final decision.
- In case of dispute regarding caravan, Lantau Glamping N Camping Sport reserves the rights for its final decision.