

Lesson/Tour/Team building Booking Procedures and Important Notes:

1. Requirement: can swim 50m(adult)/ 20m(kid) without swimming aid
2. The fee already includes the instruction & the gear
3. Kid(s) age in between 5 to 14 year-old
4. Please arrive at least 15 minutes prior the activity, the start time may change subject to weather conditions.
5. Prepayment shall be requested in order to confirm the lesson/ tour/ activity
6. Trainee need to bring along your swimming wear, and something you might consider to bring along: swimming wear, sun cream, mosquito repellents, shower amenities.
7. Cash deposit is required before the lesson for the equipment use during the lesson.
8. LCS is not provided and include insurance
9. In case of dispute, Long Coast Seasports (LCS) reserves the rights for its final decision.

Cancellation/ Change Date Policy:

Cancellation Policy		Change Date Policy	
45 days before activity date	no charge	15 days before activity date	no charge
30-44 days before activity date	10% admin fee	8-14 days before activity date	20% admin fee
15-29 days before activity date	30% admin fee	4-7 days before activity date	30% admin fee
5-14 days before activity date	50% admin fee	1-3 days before activity date	50% admin fee
Less than 5 days before activity date	no refund	Less than 1 days before activity date	no refund

Bad Weather Policy:

Tropical Cyclone Warning Signals No. 1	<ul style="list-style-type: none"> ● Normal Operation
Tropical Cyclone Warning Signals No. 3 or Yellow/Red Rainstorm Warning or Thunderstorm Warning Signal	<ul style="list-style-type: none"> ● Postponing the date of the activity can be made without additional charge ● Alternatively if guests would like to cancel their bookings, 50% administration fee will be applied
Tropical Cyclone Warning Signal No. 8 or Black Rainstorm Warnings	<ul style="list-style-type: none"> ● Postponing the date of the activity can be made without additional charge ● Alternatively if guests would like to cancel their bookings, 30% administration fee will be applied

1. All situations are subject to Cancellation/ Change / Bad weather policies and LCS' final decision.
2. Cancellation/ Change date request must be notified by email. The calculation date will be based on our receive working day.
3. The class schedule will be subject to change depending on the weather conditions. LCS will inform you at least one day or before.
4. Should the guest wish to postpone the date of use, the revised date should be made
 - ✧ Within 6 months from the original date, pre-book shall be requested, failure of pre-book will result in the cancellation of the application, and no refund can be made.
 - ✧ Should the revised date fall on a difference, guests are responsible to the balance.



Terms & Conditions

All members, customers, and their accompanying guests (herein referred as "Users") of Long Coast Seasports Limited (herein referred as "LCS") who utilize or access any LCS facilities, properties, sports, equipment's, tools or services are kindly reminded to read through and agree on all terms & conditions outlined in the following:

1. Users who participate in all watersports activities understand that those activities involve certain risks and require a certain level of physical abilities and knowledge, and that they can swim for a distance of at least 200m alone without requiring any floating assistance. For safety reasons, users are advised to wear lifejackets and bring with their mobile phones when they're in the water.
2. Users understand the potential dangers of all watersports and beach activities, and are fully accountable for their own safety.
3. Users understand that they must take care to prevent any accidents or damages caused by the use of LCS facilities, properties, sports equipments, or tools, etc. To ensure safe and proper use or operation of LCS facilities, properties, spots, equipment's or tools, Users understand that they must obey all guidelines and instructions provided by LCS staff at all time.
4. Users agree to release LCS and its staff from any liabilities or responsibilities related to any death or injuries to themselves or any third parties, caused by the use of LCS' facilities, properties, sports equipments, tools or services under any circumstances.
5. Users are reminded to take good care of their properties, valuables and private-stored equipment, and agree to release LCS and its staff from any liabilities or responsibilities related to lost/damage of properties, valuables or private-stored equipment while at or in the vicinity of LCS' premises or facilities under any circumstances.
6. Users who damage, lose or destroy any LCS facilities, properties, sports equipments or tools, or any third parties at or in the vicinity of LCS' premises or facilities, whether through negligence or otherwise, understand that they are fully responsible for their liabilities, and shall repair or replace such loss, damage or destruction at his/her own cost.
7. The above terms & conditions govern the usage conditions of all LCS facilities, properties, sports equipments, tools or services, which include but not limited to: LCS sport equipments & tools AND LCS facilities, properties and services