



## **Booking procedures and Important notes**

- The voucher is non-refundable
- The dates of use have to be specified upon purchase.
- Guests have to initiate the voucher upon checking in at LCS' reception counter; otherwise normal rates will apply for all seasports activities.
- The voucher is valid for the date specified and the following day.
- Our reception counter closes at 6:00 pm. Please make prior arrangements for late arrival
- Check-out before 10am has to be confirmed in advance.
- All watersport rentals will start at 10:00am until sunset. Guests are welcome to come prior to check-in time to enjoy the watersports.
- Once the voucher is purchased, administrative charge will apply for change of dates of use. (please refer to change date and cancellation policy)
- Once the voucher is initiated, it cannot be transferred, deferred, refunded and/or sold to other persons under any circumstances
- During peak seasons, kind of equipment's rental may need to wait, subject to availability
- All extra amount consumed should be settled by cash.
- The full value of the voucher can be consumed on all rentals of kayaks, bodyboards, SUP & Soft Surfboard
- 20% of the rental cost can be deducted on Non-motorized equipment such as Windsurf, Surfboard and Skimboard
- 1 night FREE accommodation which is provided for the purchase of our watersports voucher(s) only, we don't have caravan(s) or tent(s) rental. Extra person(s) can purchase our supplementary voucher(s) to enjoy the same benefit
- Beach towel, shampoo, shower gel and other bathroom amenities will not be provided.
- Deluxe camping mattresses (with bedding) will be provided in the tent/ caravan.
- All activity voucher holder(s) can use our BBQ facility at \$250 for one session (3 hours), including 2 pack charcoal, BBQ tongs, and metal tray. Unauthorized user(s), we will charge HK\$500 of open furnace charge
- If there are power / short circuit problems cause by weather, accidents, or human factors at LCS center /camping area, no refund can be made.
- Cooking is NOT allowed in room/ safari tent/ Caravan/ LCS open space and deck area. Unauthorized user(s), we will charge HK\$500
- Voucher holder(s) BBQ and cooking shall be in LCS arranged area, bonfires in our camp zone are not permitted.
- Guests can use our locker & shower facilities during visit to LCS centre
- The use of the open space and the deck area at the campground/main building is on a share use basis, please keep this in mind
- Please note that we may have other campers or BBQ users during the same period. Quiet time starts at 10:00 pm.
- Our Centre has a variety of beverages sold, if guests bring their own drinks, LCS will not provide any fridge service.
- The Centre reserves the absolute discretion to amend and supplement the above rules at any time without notice.
- The Centre reserves the right to terminate services without reason.
- In case of dispute, Long Coast Seasports (LCS) reserves the rights for its final decision.



## **Pet Stay**

We are flexible on the pet arrangements, as long as they are well-behaved, quiet and can be properly leashed and muzzled at times, as we have to consider our other guests as well.

- Pets can sleep on the floor of tents and caravans but not on beds. Owners must bring their own pet beds and cannot sleep on our guest blankets and pillows.
- Pets must not be allowed to dirty the tents and caravans. Pets must excrete outside and the owner should clean them up.
- Pets may be properly restrained and masked (if required) to avoid disturbing other guests
- Owners must not allow dogs to excrete in our grasslands.
- An additional for pet-staying-charge of HK\$100 per dog per night will be required.

## **Prohibited item(s):**

The following items are strictly prohibited on our premises:

- Candles, Incense, Fireworks, Open Flames and Weapons
- Hairdryers, Stoves or any heavy electrical appliances. If guests use these electrical appliances in the camp area, it will cause short-circuit problems, which may affect the camp area's electricity

\*\*If there is a power/short circuit problem in the center/camp area due to weather, accident or human factors, it cannot be a reason for refund.

## **Damage & Cleaning Deposit :**

The Clients are liable for damages to the Centre caused by an act or an omission of Clients, the Clients' attending guests, staff, agents, contractors or invitees. These include, but not limited to missing or damaged furniture, fixture, watersport gears, camping facilities, equipment, decorations, lawn, plants, trees, or fencing. These also include any replacement, removal and/ or custodial cleaning fees as well as any cost for repairs and materials.

The Clients have to deposit a Damage & Cleaning Deposit to the Centre upon taking possession of the party venue or checking-in in an amount as below stipulated in **CASH** to cover up any of the costs that may be raised as herein mentioned. The amount will be refunded to the Clients after any deduction deemed necessary by the Centre at the checking-out time of the Clients.

## **Photography Consent Release**

The Centre regularly produces photographs of people for teaching, demonstration and publicity purposes in its publications, marketing material and on its web site. On various occasions, the Clients may be photographed at the Centre. The Clients are invited to release their interests in their photographs taken at the Centre, the waterfront of the Centre or at any outing activities arranged by the Centre for the said purpose to LCS. Any refusal of consent is required to be given to the Centre at [booking@longcoast.hk](mailto:booking@longcoast.hk) in advance of their arrival at the Centre. The Centre will not be liable to the Clients for any interest in the publication or use of those photos if the said consent is not refused.