

Change date and Cancellation Policy

Once the package is purchased, administrative charges will apply for change of dates of use

Participant Cancellations:

- more than 15 days before camp date will be subject to a **30% admin fee**;
- more than 5-14 days before camp date will be subject to a **50% admin fee**;
- less than 4 days before camp date: **no refund**

Participant Change date(s):

- more than 15 days before camp date will be subject to a **10% admin fee**;
- more than 5-14 days camp check in date will be subject to a **20% admin fee**;
- less than 4 days before camp date: **no refund**

Cancellation/ Change date request must be notified by email or WhatsApp during business hours. Requests sent after business hours will be counted as the next day.

Bad Weather Policy Arrangement:

Typhoon Signals No. 1 or Yellow rainstorm warning

- Postponing the date for use of the vouchers can be made without additional charge OR;
- Alternatively, if guests would like to cancel their bookings, **30% administration fee will be applied**

Typhoon Signal No. 3 (or above) or Red/Black rainstorm warning

- Postponing the date for use of the vouchers can be made without additional charge OR;
- Alternatively, if guests would like to cancel their bookings, **50% administration fee will be applied**

All other situations are subject to the on-day condition and **HKSKWA** has the right to final decision.

Change date(s) arrangement notes:

- Change date request must be notified by email/ WhatsApp on or before the camp date. If participants do not arrive and without notification, you will be counted as "No Show".
- If participants to postpone the date(s) of use under reason, the revised date(s) should be made within 12 months from the original date, pre-book shall be requested, overdue will be abandoned.
- If the revised date(s) fall on a different price zone, i.e. peak season to value season, there will be no refund on the price difference.
- If the revised date(s) from value season to peak season, the balance needs to be settled by participants.